



Hilton Honors Business Card
CHARTER INSTITUTE AT ERSKI



Closing Date 07/17/24 Next Closing Date 08/16/24
Account Ending [REDACTED]

Customer Care: 1-833-698-2567
TTY: Use Relay 711
Website: americanexpress.com

New Balance	\$31,198.11
Minimum Payment Due	\$558.00
Payment Due Date	08/11/24

Hilton Honors Points	
Earned this Period	
	156,672
For more details about Rewards, please visit americanexpress.com/rewardsinfo	

Late Payment Warning: If we do not receive your Minimum Payment Due by the Payment Due Date of 08/11/24, you may have to pay a late fee of up to \$39.00 and your APRs may be increased to the Penalty APR of 29.99%.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges and each month you pay...	You will pay off the balance shown on this statement in about...	And you will pay an estimated total of...
Only the Minimum Payment Due	32 years	\$92,661
\$1,244	3 years	\$44,782 (Savings = \$47,879)

Account Summary

Previous Balance	\$13,555.05
Payments/Credits	-\$13,804.70
New Charges	+\$31,447.76
Fees	+\$0.00
Interest Charged	+\$0.00
New Balance \$31,198.11	
Minimum Payment Due \$558.00	
Credit Limit	\$75,000.00
Available Credit	\$43,801.89
Cash Advance Limit	\$5,000.00
Available Cash	\$5,000.00
Days in Billing Period: 31	

If you would like information about credit counseling services, call 1-888-733-4139.

See page 2 for important information about your account.

Please refer to the **IMPORTANT NOTICES** section.

↓ Please fold on the perforation below, detach and return with your payment ↓

Payment Coupon
Do not staple or use paper clips

Pay by Computer
americanexpress.com/business

Pay by Phone
1-800-472-9297

Account Ending [REDACTED]
Enter 15 digit account # on all payments.
Make check payable to American Express.



Payment Due Date	08/11/24
New Balance	\$31,198.11
Minimum Payment Due	\$558.00

See reverse side for instructions on how to update your address, phone number, or email.

AMERICAN EXPRESS
PO BOX 6031
CAROL STREAM IL 60197-6031

\$ _____
Amount Enclosed

Payments: Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also: (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a US bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in US dollars and clearable through the US banking system. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will re-present to your financial institution any payment that is returned unpaid.

Permission for Electronic Withdrawal: (1) When you send a check for payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your financial account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day.

How We Calculate Your Balance: We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest on your Account. Call the Customer Care number on page 3 for more information about this balance computation method and how resulting interest charges are determined. *The method we use to calculate the ADB and interest results in daily compounding of interest.*

Paying Interest: Your due date is at least 25 days after the Closing Date of each billing period. We will not charge you interest on your purchases if you pay the New Balance by the due date each month. We will charge you interest on cash advances and (unless otherwise disclosed) balance transfers beginning on the transaction date.

Foreign Currency Charges: If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it. We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more than the highest official rate published by a government agency or the

highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments (such as airlines) will be billed at the rates such establishments use.

Credit Balance: A credit balance (designated CR) shown on this statement represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more.

Credit Reporting: We may report information about your Account to credit bureaus. Late payments, missed payments, or other defaults on your Account may be reflected in your credit report.

Billing Dispute Procedures

What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, write to us at:

American Express, PO Box 981535, El Paso TX 79998-1535

In your letter, give us the following information:

- *Account information:* Your name and account number.
- *Dollar amount:* The dollar amount of the suspected error.
- *Description of Problem:* Describe what you believe is wrong and why you believe it is a mistake.

You must contact us:

- Within 60 days after the error appeared on your statement.
 - At least 2 business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.
- You must notify us of any potential errors in writing. You may call us, but if you do we may not follow these procedures and you may have to pay the amount in question.

What Will Happen After We Receive Your Letter

When we receive your letter, we will do two things:

1. Within 30 days of receiving your letter, we will tell you that we received your letter. We will also tell you if we have already corrected the error.
2. We will investigate your inquiry and will either correct the error or explain to you why we believe the bill is correct.

While we investigate whether or not there has been an error:

- We will not try to collect the amount in question.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

After we finish our investigation, one of two things will happen:

- If we made a mistake: You will not have to pay the amount in question or any interest or other fees related to that amount.
- If we do not believe there was a mistake: You will have to pay the amount in question, along with applicable interest and fees. We will send you a statement of the amount you owe and the date payment is due. We may report you as delinquent if you do not pay the amount we think you owe.

Change of Address, phone number, email

- Online at www.americanexpress.com/updatecontactinfo
- Via mobile device
- Voice automated: call the number on the back of your card
- For name, company name, and foreign address or phone changes, please call Customer Care

Please do not add any written communication or address change on this stub

Pay Your Bill with AutoPay

Deduct your payment from your bank account automatically each month.

- Avoid late fees
- Save time

Visit americanexpress.com/autopay today to enroll.

For information on how we protect your privacy and to set your communication and privacy choices, please visit www.americanexpress.com/privacy.



Closing Date 07/17/24

Account Ending [REDACTED]



Customer Care & Billing Inquiries
International Collect
Cash Advance at ATMs Inquiries
Large Print & Braille Statements

1-833-698-2567
1-623-492-3344
1-800-CASH-NOW
1-833-698-2567

Hearing Impaired

Online chat at americanexpress.com or use **Relay dial 711** and **1-833-698-2567**



Website: americanexpress.com

Customer Care & Billing Inquiries
P.O. BOX 981535
EL PASO, TX
79998-1535

Payments
PO BOX 6031
CAROL STREAM IL
60197-6031

Payments and Credits

Summary

	Total
Payments	-\$13,555.05
Credits	
[REDACTED]	-\$60.00
[REDACTED]	-\$127.55
[REDACTED]	-\$62.10
Total Payments and Credits	-\$13,804.70

Detail

*Indicates posting date

Payments		Amount
06/27/24*	[REDACTED] ONLINE PAYMENT - THANK YOU	-\$13,555.05
Credits		Amount
07/14/24*	[REDACTED] Hilton Statement Credit TRANSACTION PROCESSED BY AMERICAN EXPRESS	-\$60.00
06/19/24	[REDACTED] WAL-MART STORE#7108 7108 BENTONVILLE AR DISCOUNT STORE	-\$50.00
07/03/24	[REDACTED] PARTY CITY BOPIS 800-727-8924 NJ PARTY GOODS	-\$77.55
07/11/24	[REDACTED] MELLOWMUSHROOM CLMBA OLO 0000 COLUMBIA SC 803-933-9201	-\$62.10

New Charges

Summary

	Total
[REDACTED]	\$20,591.99
[REDACTED]	\$960.75
[REDACTED]	\$843.95
[REDACTED]	\$776.57
[REDACTED]	\$74.89
[REDACTED]	\$2,603.81
[REDACTED]	\$3,093.80
[REDACTED]	\$2,502.00
Total New Charges	\$31,447.76

Detail



Card Ending [REDACTED]

				Amount
06/22/24	AT&T UVERSE PAYMENT AT&T EZC PMT	8002882020	TX	\$192.60
06/25/24	GOOGLE *YOUTUBE TV DIGITAL GOODS: APPS	G.CO/HELPPAY#	CA	\$78.83
06/27/24	MYFAX SERVICES FAX SERVICES	MYFAX.COM	CA	\$12.96
07/09/24	DROPBOX*9JRV13K8FCG2 561572284 94107	SAN FRANCISCO	CA	\$20,217.60
07/10/24	TST* ROSALIAS - ORANGEBU 00128008 RESTAURANT	ORANGEBURG	SC	\$90.00



Card Ending [REDACTED] Monthly Spending Limit: [REDACTED]

				Amount
07/04/24	Aloft Boston Seaport District 16326412 Arrival Date 06/30/24 00000000 LODGING	Departure Date 07/03/24 Boston	MA	\$960.75



Card Ending [REDACTED]

				Amount
06/16/24	BCR INC Arrival Date 06/16/24 00000000 LODGING	Departure Date 06/18/24 MYRTLE BEACH	SC	\$314.75
06/19/24	HILTON MYRTLE BEACH RESO 6285440081076 843-449-5000	MYRTLE BEACH	SC	\$529.20



Card Ending [REDACTED]

				Amount
06/20/24	FEDEX OFFICE 0032024062003503029201 MailKrf10.25x15 1Ct	COLUMBIA	SC	\$17.19
07/11/24	B&H PHOTO 800-606-6969 B8571924 10001 THE C47 DP KIT SCRIM JIM CINE CLAMP WITH	800-221-5743	NY	\$759.38



Card Ending [REDACTED]

				Amount
07/09/24	BEST BUY 888BESTBUY	ROCK HILL	SC	\$74.89



Card Ending [REDACTED]

				Amount
06/12/24	APPLE SPICE 436845560008426 DAVIDM@APPLESPICE.COM	COLUMBIA	SC	\$207.35
06/12/24	APPLE SPICE 436845560008426 DAVIDM@APPLESPICE.COM	COLUMBIA	SC	\$445.65
06/17/24	APPLE SPICE 436845560008426 DAVIDM@APPLESPICE.COM	COLUMBIA	SC	\$319.03



Closing Date 07/17/24

Account Ending [REDACTED]

Detail Continued


				Amount
06/18/24	SAMSClub.COM#6279 6279 888-746-7726	TEMPLE	TX	\$156.77
06/27/24	EB *AUGUST 6-7 2024 SC 9909778279 94105	SAN FRANCISCO	CA	\$28.00
07/02/24	PARTY CITY BOPIS 904409527-D 07866	800-727-8924	NJ	\$77.55
07/02/24	PARTY CITY 1002 904409837 60563	800-727-8924	IL	\$64.80
07/02/24	PARTY CITY BOPIS 904410094-D 07866	800-727-8924	NJ	\$94.95
07/02/24	USPS.COM CLICKNSHIP 660427000 8007826724	800-344-7779	DC	\$64.00
07/03/24	4 IMPRINT 27573898 54901	(877)446-7746	WI	\$214.77
07/09/24	SAMSClub.COM#6279 6279 888-746-7726	TEMPLE	TX	\$321.73
07/09/24	THE KEY SHOP INC 000000001 8037652958	COLUMBIA	SC	\$13.35
07/10/24	OPENAI *CHATGPT SUBSCR +14158799686	SAN FRANCISCO	CA	\$21.60
07/11/24	CAMBRIA HOTEL COLUMBIA DOWNTOW CAMBRIA Arrival Date Departure Date 07/09/24 07/10/24 00000000 LODGING	COLUMBIA	SC	\$173.25
07/11/24	SAMSClub.COM#6279 6279 888-746-7726	TEMPLE	TX	\$107.39
07/12/24	CAMBRIA HOTEL COLUMBIA DOWNTOW CAMBRIA Arrival Date Departure Date 07/10/24 07/11/24 00000000 LODGING	COLUMBIA	SC	\$18.00
07/15/24	SAMSClub.COM#6279 6279 888-746-7726	TEMPLE	TX	\$30.95
07/16/24	SAMSClub.COM#6279 6279 888-746-7726	TEMPLE	TX	\$244.67



Card Ending [REDACTED]

				Amount
07/01/24	GOOGLE *GSUITE_TEACHRI DIGITAL GOODS: APPS	CC@GOOGLE.COM	CA	\$349.92
07/05/24	MICROSOFT#G050951222 Z62NKM9A0790 98052	MSBILL.INFO		\$275.00
07/13/24	OMNI BOSTON HOTEL AT THE SEAPO OMNI BO Arrival Date Departure Date 07/07/24 07/12/24 00000000 LODGING	BOSTON	MA	\$1,234.44
07/13/24	OMNI BOSTON HOTEL AT THE SEAPO OMNI BO Arrival Date Departure Date 07/07/24 07/12/24 00000000 LODGING	BOSTON	MA	\$1,234.44

Detail Continued

					Amount
 Card Ending [REDACTED]					
					Amount
06/25/24	LADY ST DECK 00-08041096291 PARKING LOT & GARAGE	COLUMBIA	SC		\$5.00
07/01/24	PUBLIX 8636881188	COLUMBIA	SC		\$195.47
07/08/24	MELLOWMUSHROOM CLMBA OLO 0000 803-933-9201	COLUMBIA	SC		\$704.86
07/09/24	SAMSClub.COM#6279 6279 888-746-7726	TEMPLE	TX		\$70.60
07/10/24	MOE'S 223 223 1988700 29201 CATERINGORDER	COLUMBIA	SC		\$853.11
07/10/24	HAMPTON INN COLUMBIA DOWN Arrival Date Departure Date 07/09/24 07/10/24 00000000 LODGING	COLUMBIA	SC		\$127.68
07/11/24	HAMPTON INN COLUMBIA DOWN Arrival Date Departure Date 07/09/24 07/11/24 00000000 LODGING	COLUMBIA	SC		\$289.92
07/11/24	HAMPTON INN COLUMBIA DOWN Arrival Date Departure Date 07/09/24 07/11/24 00000000 LODGING	COLUMBIA	SC		\$255.36

Fees

		Amount
Total Fees for this Period		\$0.00

Interest Charged

		Amount
Total Interest Charged for this Period		\$0.00

About Trailing Interest

You may see interest on your next statement even if you pay the new balance in full and on time and make no new charges. This is called "trailing interest". Trailing interest is the interest charged when, for example, you didn't pay your previous balance in full. When that happens, we charge interest from the first day of the billing period until we receive your payment in full. You can avoid paying interest on purchases by paying your balance in full and on time each month. Please see the "When we charge interest" sub-section in your Cardmember Agreement for details.

2024 Fees and Interest Totals Year-to-Date

		Amount
Total Fees in 2024		\$56.00
Total Interest in 2024		-\$331.13



Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.
Variable APRs will not exceed 29.99%.

	Annual Percentage Rate	Balance Subject to Interest Rate	Interest Charge
Purchases	24.99% (v)	\$0.00	\$0.00
Cash Advances	29.99% (v)	\$0.00	\$0.00
Total			\$0.00

(v) Variable Rate

Hilton Honors Points Earned

Hilton Honors Account Number: [REDACTED]



	Current Period	Year to Date
Points Earned for Eligible Purchases	90,801	688,392
Total Bonus Points Earned	65,871	684,067
Total Hilton Honors Points Earned	156,672	1,372,459

Bonus Points Earned

	Current Period
Hilton Honors Portfolio of Brands	6,057
Eligible Spend, up to \$100K	58,236
U.S. Restaurants	1,578
Total	65,871

Your qualifying Year-to-Date spend on your Hilton Honors American Express Business Card is \$228,013.00. **Congratulations! You have qualified for Hilton Honors Diamond Status.**

[REDACTED]

Account Ending [REDACTED]

**IMPORTANT NOTICES****EFT Error Resolution Notice**

In Case of Errors or Questions About Your Electronic Transfers Telephone us at 1-800-IPAY-AXP for Pay By Phone questions, at 1-800-528-2122 for Pay By Computer questions, and at 1-800-528-4800 for AutoPay and at 1-800-CASH NOW for Express Cash questions. You may also write us at American Express, Electronic Funds Services, P.O. Box 981531, El Paso TX 79998-1531, or contact us online at www.americanexpress.com/inquirycenter as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

1. Tell us your name and account number (if any).
2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

Your Cardmember Agreement

To access the most up to date version of your Cardmember Agreement, please log in to your Account at www.americanexpress.com.

Corrected Car Rental Loss and Damage Insurance Phone Numbers

The phone number for Car Rental Loss and Damage Insurance is 1-800-338-1670 (US) and 1-303-273-6497 (International). Please update your records.

