



Hilton Honors Business Card

CHARTER INSTITUTE AT ERSKI
CAMERON A RUNYAN
Closing Date 05/17/24 Next Closing Date 06/16/24
Account Ending [REDACTED]



Customer Care: 1-833-698-2567
TTY: Use Relay 711
Website: americanexpress.com

New Balance	\$29,552.45
Minimum Payment Due	\$479.00
Payment Due Date	06/11/24

Hilton Honors Points
Earned this Period
184,777

For more details about Rewards, please visit americanexpress.com/rewardsinfo

Late Payment Warning: If we do not receive your Minimum Payment Due by the Payment Due Date of 06/11/24, you may have to pay a late fee of up to \$39.00 and your APRs may be increased to the Penalty APR of 29.99%.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges and each month you pay...	You will pay off the balance shown on this statement in about...	And you will pay an estimated total of...
Only the Minimum Payment Due	32 years	\$88,961
\$1,178	3 years	\$42,419 (Savings = \$46,542)

Account Summary

Previous Balance	\$42,684.30
Payments/Credits	-\$43,674.36
New Charges	+\$30,447.51
Fees	+\$95.00
Interest Charged	+\$0.00

New Balance	\$29,552.45
Minimum Payment Due	\$479.00

Credit Limit	\$75,000.00
Available Credit	\$45,447.55
Cash Advance Limit	\$5,000.00
Available Cash	\$5,000.00
Days in Billing Period:	31

If you would like information about credit counseling services, call 1-888-733-4139.

See page 2 for important information about your account.

Please refer to the **IMPORTANT NOTICES** section.

American Express® High Yield Savings Account
No monthly fees. No minimum opening deposit. 24/7 customer support. Help meet your savings goals with an American Express High Yield Savings Account. Terms apply. Member FDIC. Learn more by visiting americanexpress.com/save

↓ Please fold on the perforation below, detach and return with your payment ↓

Payment Coupon
Do not staple or use paper clips

Pay by Computer
americanexpress.com/business

Pay by Phone
1-800-472-9297

Account Ending [REDACTED]
Enter 15 digit account # on all payments.
Make check payable to American Express.

CAMERON A RUNYAN
CHARTER INSTITUTE AT ERSKI
1201 MAIN ST
STE 300
COLUMBIA SC 29201-3230

Payment Due Date	06/11/24
New Balance	\$29,552.45
Minimum Payment Due	\$479.00

See reverse side for instructions on how to update your address, phone number, or email.

AMERICAN EXPRESS
PO BOX 6031
CAROL STREAM IL 60197-6031

\$ _____
Amount Enclosed



0000349992570645808 002955245000047900 13 H

Payments: Your payment must be sent to the payment address shown on your statement and must be received by 5 p.m. local time at that address to be credited as of the day it is received. Payments we receive after 5 p.m. will not be credited to your Account until the next day. Payments must also: (1) include the remittance coupon from your statement; (2) be made with a single check drawn on a US bank and payable in US dollars, or with a negotiable instrument payable in US dollars and clearable through the US banking system; and (3) include your Account number. If your payment does not meet all of the above requirements, crediting may be delayed and you may incur late payment fees and additional interest charges. Electronic payments must be made through an electronic payment method payable in US dollars and clearable through the US banking system. Please do not send post-dated checks as they will be deposited upon receipt. Any restrictive language on a payment we accept will have no effect on us without our express prior written approval. We will re-present to your financial institution any payment that is returned unpaid.

Permission for Electronic Withdrawal: (1) When you send a check for payment, you give us permission to electronically withdraw your payment from your deposit or other asset account. We will process checks electronically by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. When we process your check electronically, your payment may be withdrawn from your deposit or other asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your financial account statement. If we cannot collect the funds electronically we may issue a draft against your deposit or other asset account for the amount of the check. (2) By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you give us permission to electronically withdraw funds from the deposit or other asset account you specify in the amount you request. Payments using such services of ours received after 8:00 p.m. MST may not be credited until the next day.

How We Calculate Your Balance: We use the Average Daily Balance (ADB) method (including new transactions) to calculate the balance on which we charge interest on your Account. Call the Customer Care number on page 3 for more information about this balance computation method and how resulting interest charges are determined. *The method we use to calculate the ADB and interest results in daily compounding of interest.*

Paying Interest: Your due date is at least 25 days after the Closing Date of each billing period. We will not charge you interest on your purchases if you pay the New Balance by the due date each month. We will charge you interest on cash advances and (unless otherwise disclosed) balance transfers beginning on the transaction date.

Foreign Currency Charges: If you make a Charge in a foreign currency, we will convert it into US dollars on the date we or our agents process it. We will choose a conversion rate that is acceptable to us for that date, unless a particular rate is required by law. The conversion rate we use is no more than the highest official rate published by a government agency or the

highest interbank rate we identify from customary banking sources on the conversion date or the prior business day. This rate may differ from rates in effect on the date of your charge. Charges converted by establishments (such as airlines) will be billed at the rates such establishments use.

Credit Balance: A credit balance (designated CR) shown on this statement represents money owed to you. If within the six-month period following the date of the first statement indicating the credit balance you do not request a refund or charge enough to use up the credit balance, we will send you a check for the credit balance within 30 days if the amount is \$1.00 or more.

Credit Reporting: We may report information about your Account to credit bureaus. Late payments, missed payments, or other defaults on your Account may be reflected in your credit report.

Billing Dispute Procedures

What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, write to us at:

American Express, PO Box 981535, El Paso TX 79998-1535

In your letter, give us the following information:

- **Account information:** Your name and account number.

- **Dollar amount:** The dollar amount of the suspected error.

- **Description of Problem:** Describe what you believe is wrong and why you believe it is a mistake.

You must contact us:

- Within 60 days after the error appeared on your statement.

- At least 2 business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.

You must notify us of any potential errors in writing. You may call us, but if you do we may not follow these procedures and you may have to pay the amount in question.

What Will Happen After We Receive Your Letter

When we receive your letter, we will do two things:

1. Within 30 days of receiving your letter, we will tell you that we received your letter. We will also tell you if we have already corrected the error.

2. We will investigate your inquiry and will either correct the error or explain to you why we believe the bill is correct.

While we investigate whether or not there has been an error:

- We will not try to collect the amount in question.

- The charge in question may remain on your statement, and we may continue to charge you interest on that amount.

- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.

- We can apply any unpaid amount against your credit limit.

After we finish our investigation, one of two things will happen:

- If we made a mistake: You will not have to pay the amount in question or any interest or other fees related to that amount.

- If we do not believe there was a mistake: You will have to pay the amount in question, along with applicable interest and fees. We will send you a statement of the amount you owe and the date payment is due. We may report you as delinquent if you do not pay the amount we think you owe.

Change of Address, phone number, email

- Online at www.americanexpress.com/updatecontactinfo
- Via mobile device
- Voice automated: call the number on the back of your card
- For name, company name, and foreign address or phone changes, please call Customer Care

Please do not add any written communication or address change on this stub

Pay Your Bill with AutoPay

Deduct your payment from your bank account automatically each month.

- Avoid late fees
- Save time

Visit americanexpress.com/autopay today to enroll.

For information on how we protect your privacy and to set your communication and privacy choices, please visit www.americanexpress.com/privacy.



Hilton Honors Business Card
 CHARTER INSTITUTE AT ERSKI
 CAMERON A RUNYAN
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Account Ending [REDACTED]

Customer Care & Billing Inquiries
 International Collect
 Cash Advance at ATMs Inquiries
 Large Print & Braille Statements

1-833-698-2567
 1-623-492-3344
 1-800-CASH-NOW
 1-833-698-2567

Hearing Impaired
 Online chat at americanexpress.com or use **Relay dial 711** and **1-833-698-2567**

Website: americanexpress.com

Customer Care & Billing Inquiries
 P.O. BOX 981535
 EL PASO, TX
 79998-1535

Payments
 PO BOX 6031
 CAROL STREAM IL
 60197-6031

Payments and Credits
Summary

	Total
Payments	-\$42,684.30
Credits	
[REDACTED]	-\$990.06
Total Payments and Credits	-\$43,674.36

Detail *Indicates posting date

	Amount
Payments	
05/06/24* [REDACTED] ONLINE PAYMENT - THANK YOU	-\$42,684.30
Credits	
04/17/24* [REDACTED] Credit Adjustment for Purchase Finance Charge	-\$930.06
04/20/24* [REDACTED] Hilton Statement Credit TRANSACTION PROCESSED BY AMERICAN EXPRESS	-\$60.00

New Charges
Summary

	Total
[REDACTED]	\$227.59
[REDACTED]	\$915.27
[REDACTED]	\$1,703.10
[REDACTED]	\$2,733.64
[REDACTED]	\$8,806.68
[REDACTED]	\$49.50
[REDACTED]	\$1,046.28
[REDACTED]	\$9,845.84
[REDACTED]	\$1,856.71
[REDACTED]	\$1,801.45
[REDACTED]	\$1,461.45
Total New Charges	\$30,447.51

Detail

			Foreign Spend	Amount
04/17/24	AVIATIONPARKINGONLINEPMT 0538 8321251235 94043 PARKING FEES	CHARLOTTE	NC	\$143.99

Detail Continued

				Foreign Spend	Amount
04/23/24	AplPay UBER TRIP 8005928996	HTTPS://HELP.UBER.COM	GB	2.00 Pounds Sterling	\$2.48
04/23/24	AplPay UBER TRIP 8005928996	HTTPS://HELP.UBER.COM	GB	36.32 Pounds Sterling	\$45.00
04/24/24	AplPay UBER TRIP 8005928996	HTTPS://HELP.UBER.COM	GB	2.00 Pounds Sterling	\$2.49
04/24/24	AplPay UBER TRIP 8005928996	HTTPS://HELP.UBER.COM	GB	26.99 Pounds Sterling	\$33.63



Card Ending [REDACTED]

				Foreign Spend	Amount
04/22/24	AT&T UVERSE PAYMENT AT&T EZC PMT	8002882020	TX		\$192.60
04/25/24	GOOGLE *YOUTUBE TV DIGITAL GOODS: APPS	G.CO/HELPPAY#	CA		\$78.83
04/27/24	MYFAX SERVICES FAX SERVICES	MYFAX.COM	CA		\$12.00
05/04/24	DROPBOX*WYF7G5VDS4XJ 549168141 94107	SAN FRANCISCO	CA		\$56.94
05/16/24	FIVE GUYS SC 0140 QSR 000000140 8037990441	COLUMBIA	SC		\$149.44
05/16/24	FIVE GUYS SC 0140 QSR 000000140 8037990441	COLUMBIA	SC		\$73.82
05/16/24	FIVE GUYS SC 0140 QSR 000000140 8037990441	COLUMBIA	SC		\$21.08
05/16/24	ACS SOUND AND LIGHTING ACS SOUND AND L 803-791-7200	WEST COLUMBIA	SC		\$330.56



Card Ending [REDACTED] Monthly Spending Limit: \$2,500

				Foreign Spend	Amount
05/08/24	HAMPTON INN SAVANNAH HAMPTON INN SAV Arrival Date 05/05/24 Departure Date 05/08/24 00000000 LODGING	SAVANNAH	GA		\$739.05
05/08/24	HAMPTON INN SAVANNAH HAMPTON INN SAV Arrival Date 05/05/24 Departure Date 05/08/24 00000000 LODGING	SAVANNAH	GA		\$829.05
05/08/24	HAMPTON INN SAVANNAH HAMPTON INN SAV Arrival Date 05/05/24 Departure Date 05/08/24 00000000 LODGING	SAVANNAH	GA		\$90.00
05/08/24	HAMPTON INN SAVANNAH HAMPTON INN SAV Arrival Date 05/05/24 Departure Date 05/08/24 00000000 LODGING	SAVANNAH	GA		\$45.00



Card Ending [REDACTED]

				Foreign Spend	Amount
04/21/24	HEATHROWSHUTTLE.COM +448454154268	HALESOWEN	GB	2,192.00 Pounds Sterling	\$2,733.64



Detail Continued

				Foreign Spend	Amount
	Card Ending [REDACTED]				
04/22/24	TFL TRAVEL CHARGE 03432221234	TFL.GOV.UK/CP	GB	2.70 Pounds Sterling	\$3.37
04/29/24	BALLOONS BY TAMMI squareup.com/receipts	COLUMBIA	SC		\$540.00
04/29/24	IMPACTPBS* #26737 +18642462626	GREENVILLE	SC		\$113.52
04/29/24	ANDERSON'S PARTY FAVORS	(800)328-9650	MN		\$337.20
05/01/24	SP 24 HOUR CRAFTS +15555555555	IRWIN	PA		\$280.50
05/08/24	CVENT +17032263522	TYSONS CORNER	VA		\$7,452.00
05/10/24	MONTERREY MEXICAN REST 000000001 8037651465	COLUMBIA	SC		\$80.09
	Card Ending [REDACTED]				
04/20/24	PARK N GO OF CHARLOTTE EC 000000001 7044050372	CHARLOTTE	NC		\$49.50
	Card Ending [REDACTED]				
04/20/24	PARK N GO OF CHARLOTTE EC 000000001 7044050372	CHARLOTTE	NC		\$65.73
05/08/24	HAMPTON INN SAVANNAH HAMPTON INN SAV Arrival Date 05/05/24 Departure Date 05/08/24 00000000 LODGING	SAVANNAH	GA		\$665.20
05/08/24	HAMPTON INN SAVANNAH HAMPTON INN SAV Arrival Date 05/05/24 Departure Date 05/08/24 00000000 LODGING	SAVANNAH	GA		\$315.35
	Card Ending [REDACTED]				
04/16/24	SAMSClub.COM#6279 6279 888-746-7726	TEMPLE	TX		\$71.26
04/16/24	PUBLIX 8636881188	COLUMBIA	SC		\$34.54
04/16/24	PARTY CITY BOPIS 901093791-D 07866	800-727-8924	NJ		\$96.87
04/17/24	HAMPTON INN Arrival Date 04/16/24 Departure Date 04/17/24 00000000 LODGING	COLUMBIA	SC		\$151.42
04/17/24	MICHAELS STORES 7837 29209	COLUMBIA	SC		\$31.08

Detail Continued

				Foreign Spend	Amount
04/17/24	FOOD LION #2629 GROCERY STORE	ELGIN	SC		\$86.35
04/18/24	WALMART.COM 8009666546 09920 8009256278	BENTONVILLE	AR		\$37.42
04/20/24	CAMBRIA HOTEL CAMBRIA HOTEL Arrival Date Departure Date 04/18/24 04/19/24 00000000 LODGING	SUMMERVILLE	SC		\$172.49
04/22/24	SAMSLUB.COM#6279 6279 888-746-7726	TEMPLE	TX		\$288.22
04/22/24	PITAS MEDITERRANEAN RESTA 207253663637 MARCHERRO@HOTMAIL.COM	COLUMBIA	SC		\$457.73
04/22/24	APPLE SPICE 436845560008426 DAVIDM@APPLESPICE.COM	COLUMBIA	SC		\$401.01
04/24/24	FANCY THAT! BISTRO & CATERING LLC squareup.com/receipts	Columbia	SC		\$503.13
04/24/24	MOE'S 223 223 1880552 29201 CATERINGORDER	COLUMBIA	SC		\$475.77
04/26/24	SAMSLUB.COM#6279 6279 888-746-7726	TEMPLE	TX		\$124.09
04/28/24	Courtyard By Marriott San Dieg 1627103 Arrival Date Departure Date 04/27/24 04/27/24 00000000 LODGING	San Diego	CA		\$439.87
04/28/24	Courtyard By Marriott San Dieg 1627103 Arrival Date Departure Date 04/27/24 04/27/24 00000000 LODGING	San Diego	CA		\$439.87
04/29/24	WALMART.COM 800-925-6278	WALMART.COM	AR		\$389.22
04/30/24	SAMSLUB.COM#6279 6279 888-746-7726	TEMPLE	TX		\$99.94
05/01/24	FRATELLOS RESTAURANT squareup.com/receipts	Spartanburg	SC		\$47.96
05/02/24	MPIX 6202318050	PITTSBURG	KS		\$46.63
05/03/24	Courtyard By Marriott San Dieg 1627103 Arrival Date Departure Date 04/28/24 05/03/24 00000000 LODGING	San Diego	CA		\$1,487.56
05/03/24	STAPLES.COM Staples Inc ORD 9921376025 ;REQ TIFFANY SHEARER IT1 OXFORD EART;UPI 19.9900;QTY3 IT2 ;UPI 0.0000;QTY FRT 0.00;HDL 0.00;ITM1	800-333-3330	MA		\$64.77
05/03/24	APPLE SPICE 436845560008426 DAVIDM@APPLESPICE.COM	COLUMBIA	SC		\$317.86
05/04/24	Courtyard By Marriott San Dieg 1627103 Arrival Date Departure Date 04/28/24 05/03/24 00000000 LODGING	San Diego	CA		\$313.89
05/04/24	SAMSLUB.COM#6279 6279 888-746-7726	TEMPLE	TX		\$111.47

Continued on next page



Hilton Honors Business Card
 CHARTER INSTITUTE AT ERSKI
 CAMERON A RUNYAN
 Closing Date 05/17/24



Account Ending XXXXXXXXXX

Detail Continued

				Foreign Spend	Amount
05/06/24	UNITED-STATES-FLAG.COM 877-734-2458 INDOOR AMERICAN FLAG 3FT X SUPER TOUGH INDOOR SOUTH C	877-734-2458	PA		\$87.98
05/09/24	EZCATERBONEFISH GRILL 5F52FA 29418 EZCATERBONEFISH GRILL	8004881803	MA		\$264.89
05/10/24	SOMETHING SPECIAL FLOWERS AND GIFTS LL squareup.com/receipts	Columbia	SC		\$140.40
05/10/24	CHATGPT SUBSCRIPTION +14158799686	SAN FRANCISCO	CA		\$21.60
05/10/24	MICHAELS #9490 ARTS/CRAFTS	800-642-4235	TX		\$29.07
05/10/24	TARGET PLUS 0 800-591-3869	BROOKLYN PARK	MN		\$116.63
05/12/24	AMAZON MARKETPLACE NA PA MERCHANDISE	AMZN.COM/BILL	WA		\$103.60
05/13/24	CITY OF COLUMBIA PARKING 000000001 2405130813430124029201 GVMNT SCVS	COLUMBIA	SC		\$1,500.00
05/13/24	CITY OF COLUMBIA, SC CONV 000000001 2405130813430124037215 REAL ESTAT RENT	NASHVILLE	TN		\$37.50
05/15/24	OFFICE DEPOT #332 000000332 8004633768 PRINTER,HP,ENVY,6455E,AIO INK,HP,67,CLR,BLK,2PK	COLUMBIA	SC		\$237.35
05/15/24	OFFICE DEPOT #332 000000332 8004633768 TAPE,WRAP,GIFT PAPER,65#C,96B,250PK,B/WHITE	COLUMBIA	SC		\$93.26
05/15/24	THE COLOR SPOT 928900090791756 ERICAE@TCS.INK	MARIETTA	GA		\$214.00
05/16/24	CVS/PHARMACY 8007467287 PHARMACIES	COLUMBIA	SC		\$29.14
05/17/24	BALLOONS BY TAMMI squareup.com/receipts	COLUMBIA	SC		\$280.00



Card Ending XXXXXXXXXX

				Foreign Spend	Amount
04/24/24	MKP NEWEGG INC. 386095279 91748 MKP NEWEGG INC.	CITY OF INDUS	CA		\$85.32
04/29/24	GODADDY.COM GODADDY.COM Standard SSL Renewal 2 Years annual	480-505-8855	AZ		\$399.96
05/01/24	EBAY O*19-11507-19869 DEPARTMENT STORE	SAN JOSE	CA		\$64.79
05/01/24	GOOGLE *GSUITE_TEACHRI COMPUTER NETWORK/INFO	CC@GOOGLE.COM	CA		\$349.92
05/05/24	MICROSOFT#G046250687 Z628GWCNFJIT 98052	MSBILL.INFO			\$275.00

Detail Continued

				Foreign Spend	Amount
05/09/24	DOUBLETREE BY HILTON MYRTLE BE DOUBLET	MYRTLE BEACH	SC		\$681.72
	Arrival Date: 05/05/24	Departure Date: 05/09/24			
	00000000				
	LODGING				

 [REDACTED]
Card Ending [REDACTED]

				Foreign Spend	Amount
05/03/24	Courtyard By Marriott San Diego 1627103	San Diego	CA		\$1,487.56
	Arrival Date: 04/28/24	Departure Date: 05/03/24			
	00000000				
	LODGING				

05/04/24	Courtyard By Marriott San Diego 1627103	San Diego	CA		\$313.89
	Arrival Date: 04/28/24	Departure Date: 05/03/24			
	00000000				
	LODGING				

 [REDACTED]
Card Ending [REDACTED]

				Foreign Spend	Amount
05/08/24	HAMPTON INN SAVANNAH HAMPTON INN SAV	SAVANNAH	GA		\$739.05
	Arrival Date: 05/05/24	Departure Date: 05/08/24			
	00000000				
	LODGING				

05/15/24	DELTA AIR LINES	ATLANTA			\$361.20
	DELTA AIR LINES				
	From: GREENVILLE/SPARTAN	To: ATLANTA HARTSFIELD	Carrier: DL	Class: U	
		ORLANDO INTERNATIO	DL	U	
		ATLANTA HARTSFIELD	DL	U	
		GREENVILLE/SPARTAN	DL	U	
	Ticket Number: 00622352849904	Date of Departure: 07/13			
	Passenger Name: [REDACTED]				
	Document Type: PASSENGER TICKET				

05/15/24	DELTA AIR LINES	ATLANTA			\$361.20
	DELTA AIR LINES				
	From: GREENVILLE/SPARTAN	To: ATLANTA HARTSFIELD	Carrier: DL	Class: U	
		ORLANDO INTERNATIO	DL	U	
		ATLANTA HARTSFIELD	DL	U	
		GREENVILLE/SPARTAN	DL	U	
	Ticket Number: 00622350243760	Date of Departure: 07/13			
	Passenger Name: [REDACTED]				
	Document Type: PASSENGER TICKET				

Fees

			Amount
05/17/24	[REDACTED]	ANNUAL MEMBERSHIP FEE	\$95.00
Total Fees for this Period			\$95.00



Hilton Honors Business Card
 CHARTER INSTITUTE AT ERSKI
 CAMERON A RUNYAN
 Closing Date 05/17/24



Account Ending XXXXXXXXXX

Interest Charged

Amount

Total Interest Charged for this Period **\$0.00**

About Trailing Interest

You may see interest on your next statement even if you pay the new balance in full and on time and make no new charges. This is called "trailing interest". Trailing interest is the interest charged when, for example, you didn't pay your previous balance in full. When that happens, we charge interest from the first day of the billing period until we receive your payment in full. You can avoid paying interest on purchases by paying your balance in full and on time each month. Please see the "When we charge interest" sub-section in your Cardmember Agreement for details.

2024 Fees and Interest Totals Year-to-Date

Amount

Total Fees in 2024	\$56.00
Total Interest in 2024	-\$331.13

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.
 Variable APRs will not exceed 29.99%.

	Annual Percentage Rate	Balance Subject to Interest Rate	Interest Charge
Purchases	24.99% (v)	\$0.00	\$0.00
Cash Advances	29.99% (v)	\$0.00	\$0.00
Total			\$0.00

(v) Variable Rate

Hilton Honors Points Earned

Hilton Honors Account Number: XXXXX0961



	Current Period	Year to Date
Points Earned for Eligible Purchases	91,347	556,926
Total Bonus Points Earned	93,430	587,530
Total Hilton Honors Points Earned	184,777	1,144,456

Bonus Points Earned

Current Period

Air	2,166
U.S. Restaurants	6,075
Hilton Honors Portfolio of Brands	38,295
Eligible Spend, up to \$100K	46,894
Total	93,430

Your qualifying Year-to-Date spend on your Hilton Honors American Express Business Card is \$184,192.00. **Congratulations! You have qualified for Hilton Honors Diamond Status.**



IMPORTANT NOTICES

EFT Error Resolution Notice

In Case of Errors or Questions About Your Electronic Transfers Telephone us at 1-800-IPAY-AXP for Pay By Phone questions, at 1-800-528-2122 for Pay By Computer questions, and at 1-800-528-4800 for AutoPay and at 1-800-CASH NOW for Express Cash questions. You may also write us at American Express, Electronic Funds Services, P.O. Box 981531, El Paso TX 79998-1531, or contact us online at www.americanexpress.com/inquirycenter as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

1. Tell us your name and account number (if any).
2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

Corrected Car Rental Loss and Damage Insurance Phone Numbers

The phone number for Car Rental Loss and Damage Insurance is 1-800-338-1670 (US) and 1-303-273-6497 (International). Please update your records.